

Aug 5, 2014

Attn.: Customer

CANON ANELVA CORPORATION  
Quality Management Div

## Microsoft Windows XP Support End and CANON ANELVA Measures

Thank you for using CANON ANELVA products.

Microsoft Windows XP ended its support on April 8, 2014.

We would like to inform you our measures as follows for our Systems and products, which used to be equipped with Windows XP computers.

We will continually improve the product quality and reliability to ensure customer satisfaction.

### NOTE

Products shipped after January 1, 2014

Item	System & Product		CANON ANELVA Measure
1	Newly Shipping System		Equipped with Windows 7
2	Newly Shipping System with Congruency, Copy Exactly, Repeat		Basically equipped with Windows 7 *Upon your request, we can ship it with Windows XP by September 2016
3	Vacuum Component Product	Mass Spectrometer Control Software	Equipped with Windows 7
		HELEN (Leak Detector) Communication Software	Equipped with Windows 7

Service Support for Products shipped before December 31, 2013

Item	System & Product	CANON ANELVA Measure
1	System and Vacuum Component Product	Different depending on the products. If service is available for such products, we can service with changing it to Windows 7 upon your request. *Please contact us for such servicing.

Feel free to contact our sales or service representatives.

<http://www.canon-anelva.co.jp/english/contacts/index.html>